



Homeless Services Dashboard Report May 2020



Outreach and Engagement Dashboard

	Outreach Contacts	Outreach Contacts (unique individuals)	Outreach Line Calls	Street Exits
Dec 2019	40		8	3
Jan 2020	97		2	1
Feb 2020	102		14	6
Mar 2020	226		6	1
April 2020	306		8	2
May 2020	243	70	9	9
TOTAL	1,014		47	22

Clients currently engaged in Case Management¹: 39

Shelter Placements (of emergency shelter street exits above)

Shelter	City	Operator	#
Anaheim Emergency Shelter	Anaheim	Salvation Army	
Bridges at Kraemer Place	Anaheim	Mercy House	2
La Mesa Shelter	Anaheim	Illumination Foundation	
Costa Mesa Shelter	Costa Mesa	Mercy House	
Via Esperanza	Anaheim	Pathways of Hope	
Way Shelter	Anaheim	Illumination Foundation	
Quarantine Facility	Anaheim	City Net	
Navigation Center	Buena Park	Mercy House	
Airport Shelter	Fullerton	Illumination Foundation	
Safe Parking	Fullerton	Pathways of Hope	

Shelter	City	Operator	#
Navigation Center	Placentia	PATH	
Roomkey/VPS	multiple	Illumination Foundation	10
Family Care Center	Orange	Mercy House	
Hospitality House	Santa Ana	Salvation Army	
Courtyard	Santa Ana	TMM/City Net	1
Link Shelter	Santa Ana	Mercy House	
Armory	Santa Ana	City Net	
TTES	Tustin	OCRM	
SAFE Place	Santa Ana	WISE Place	
Other Shelters	various	various	1

(Note: Some clients have documented community ties (last permanent address, school district enrollments, id, employment history, etc.) in multiple cities which qualify them for entry into emergency shelters outside of existing city and/or SPA. Some referrals also may have been made before SPA restrictions.)

¹ **Client Engagement** reflects the current number of homeless neighbors who are voluntarily engaged in a formal, written case management relationship with City Net. Clients sign permission to allow City Net case managers to work with them to achieve progress on a mutually agreed upon plan to attain housing and supportive services. Case managers follow-up with housed clients for 6 months after housing to ensure a successful placement. Active cases are engaged once a week on average and are considered inactive after 90 days of no contact.



Street Exit Destination Report--Cumulative

	HUD HMIS Exit	HMIS Code	Type	Exits
Homeless Shelters	Place not meant for habitation	16	Temporary	0
	Emergency shelter, including hotel or motel paid for with emergency shelter voucher	1	Temporary	10
	Safe Haven	18	Temporary	0
	Transitional Housing for homeless persons (including homeless youth)	2	Temporary	0
Sheltered Temporary Situations	Hotel or motel paid for without emergency shelter voucher	14	Temporary	6
	Residential project or halfway house with no homeless criteria	29	Temporary	0
	Staying or living with family, temporary tenure (room, apartment, or house)	12	Temporary	0
	Staying or living with friends, temporary tenure (room, apartment, or house)	13	Temporary	1
Institutional Situations	Psychiatric hospital or other psychiatric facility	4	Temporary	0
	Substance abuse treatment facility or detox center	5	Temporary	0
	Hospital or other residential non-psychiatric medical facility	6	Temporary	0
	Jail, prison, or juvenile detention facility	7	Temporary	0
	Foster care home or foster care group home	15	Temporary	0
	Long-term care facility or nursing home	25	Permanent	0
Continuum PH	Rental by client, with RRH or equivalent subsidy	31	Permanent	0
	Permanent housing (other than RRH) for formerly homeless persons	3	Permanent	0
Rent/Own with Subsidy	Rental by client, with GPD TIP housing subsidy	28	Permanent	0
	Rental by client, with VASH housing subsidy	19	Permanent	0
	Rental by client, with other ongoing housing subsidy	20	Permanent	0
	Owned by client, with ongoing housing subsidy	21	Permanent	0
Rent/Own no Subsidy	Rental by client, no ongoing housing subsidy	10	Permanent	0
	Owned by client, no ongoing housing subsidy	11	Permanent	0
Other Perm	Staying or living with family, permanent tenure	22	Permanent	4
	Staying or living with friends, permanent tenure	23	Permanent	1
Other	Deceased	24	Other	0
TOTAL				22



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