



FAQ'S SC TROLLEY



CITY OF SAN CLEMENTE | 910 CALLE NEGOCIO | (949) 361-8200

WWW.SAN-CLEMENTE.ORG

Q: What are the 2019 days and hours of operation?

A: Monday - Friday 12 noon - 10:00 p.m.
Saturday 10:00 a.m. - 10:00 p.m.
Sunday 10:00 a.m. - 8:00 p.m.

Additional Holiday Services:

Memorial Day: 10 am – 8 pm; 4th of July: 11 am – 11 pm; Labor Day: 10 am – 8 pm

Q: Is the trolley wheelchair accessible?

A: Yes

Q: Are strollers and beach chairs allowed?

A: Yes

Q: Do I need to pay to ride the trolley?

A: No

Q: Can I smoke/vape on the trolley?

A: No

Q: Are dogs allowed?

A: Only service dogs.

Q: Can I find out when the next trolley stop will be?

A: Yes, by downloading the trolley tracker at www.sctrolley.com.

Q: What if abusive or illegal activity is experienced or observed on the trolley?

A: For non-emergencies call Sheriff's Dispatch at (949) 770-6011; for emergencies dial 9-1-1.

Q: Is trolley service available on holidays?

A: Holiday service is limited to Memorial Day, Independence Day and Labor Day (hours in Q1).

Q: Are there plans to expand the SC Trolley service and connect to neighboring trollies?

A: Yes. The City received a grant to expand the trolley to connect to Dana Point. The blue line route will connect to the Dana Point trolley system starting mid-to-late June 2019.

Q: Are there video cameras on the trolley?

A: Yes. All activity on the trolley is being recorded and subject to review by the city and law enforcement.

Q: How can I submit a complaint about the trolley?

A: Call (949) 361-6115 or e-mail KnechtelJ@San-Clemente.org