REMEMBER ON COLLECTION DAY

1. The carts should be placed at the curbside no later than 6:30 am on collection day and removed from the curbside within 12 hours after service.

2. The carts should be placed with the handles and wheels facing towards your home.

3. Place carts side-by-side approximately 1 foot apart & at least 3 feet from any obstruction (e.g. vehicles, fire hydrants, trees).

4. Items placed outside of carts will not be collected. Cart tops should be closed. Please do not overload.

TEMPORARY COLLECTIONS

Larger waste collection containers (from 3 yards to 40 yards) are available for cleanup projects and other disposal needs. For additional pricing details or to arrange for a delivery of a larger container to your residence or business, please call CR&R Customer Service.

WHITE GOODS HOUSEHOLD APPLIANCES

White Goods, or household appliances containing Freon are picked up similar to a bulky item. Refrigerators contain Freon and other chemicals that require special handling. CR&R will collect bulky items and white goods from your curbside.

E-WASTE

Electronic Waste (e-waste) is anything with a circuit board or battery. It is illegal to dispose of e-waste in any of your automated carts. CR&R will collect and legally dispose of and recycle these items.

EXAMPLES OF E-WASTE INCLUDE:
- Monitors
- Televisions
- Cell Phones
- Microwaves
- Computers
- Printers

To arrange a curbside pickup of Bulky Items, White Goods, or e-Waste, please call CR&R Customer Service.

SHARPS

Needles, lancets and other home-generated sharps may be collected door side in an approved puncture proof container.

HOUSUELD HAZARDOUS WASTE

Household Hazardous Waste (HHW) are products that are flammable, corrosive, reactive or toxic. They are dangerous to the public and the environment.

EXAMPLES OF HHW INCLUDE:
- Fluorescent Light Tubes
- Household Batteries
- Fluorescent Light Tubes
- Latex or Water Based Paint
- Non empty Aerosol Cans
- Thermostats
- High Intensity Discharge Lamps

Collection of these items is included in your service.

You may call CR&R Customer Service and make arrangements for a special door side collection of HHW items. The Customer Service Representative will ask you for a specific number and list of items. This is required by law in order to collect the material. Please be prepared with this information.

For hours of operation or more information on Household Hazardous Waste centers and landfill, contact the County of Orange at 714.834.6752 or www.ocalandfills.com.

BULKY ITEMS

Items that cannot fit in your automated carts are considered bulky items. Bulky items must be manageable by a two-person crew.

EXAMPLES OF BULKY ITEMS INCLUDE:
- Couches
- Tables
- Desks
- Mattresses
- Chairs
- Excess Green Waste

Each residential customer is entitled to (4) bulky item pick-ups free-of-charge per calendar year. A bulky item service may include a combination of large items or bags of material. Additional pick-ups may be arranged for a nominal charge.

NEW RESIDENTS: If you are a new resident you may use your bulky item service to collect all of your paper, cardboard and packing material.

CUSTOMER SERVICE

877.728.0446

Monday - Friday 8:00 am to 5:00 pm
Saturday 8:00 am to 12:00 noon

crrwasteservices.com

HOLIDAY SCHEDULE OF NON-COLLECTION DAYS

New Year’s Day
Memorial Day
Labor Day
Fourth of July
Thanksgiving Day
Christmas Day

If the holiday falls during the week, collection for the remainder of the week will be postponed by one day.
### Organics Recycling Program

To achieve diverting 75% of solid waste away from the landfill and complying with state regulations (AB 1894), the City of San Clemente launched your organics recycling program.

**Acceptable Organics:**
- Yard
  - Grass Clippings
  - Leaves
  - Weeds
  - Prunings
  - Flowers
- Kitchen
  - Fruit
  - Bread
  - Fish
  - Meat
  - Vegetables
  - Dairy
  - FOG (Fats, oil, grease)
- Compostable Bags

The organics will be transported to CR&R’s Anaerobic Digestion Facility (AD) in Petits, CA. The facility will convert all of the organics (yard and food waste) into fertilizer and renewable natural gas to fuel the collection fleet. This program will keep all of your city’s organic waste out of the landfill.

Compostable bags are optional. 100% recyclable and available at local retailers. Other types of plastic bags are not accepted. You may also line your cart with newspaper or paper bags.

### How It Works

#### Biogas Flow Chart

- **Organic Solid Waste**
  - Gas Upgrading
  - RNG (Renewable Natural Gas)
  - **Liquid Sludge Amendment/Fertilizer**
  - **Solid Sludge Amendment/Fertilizer**

#### Customer Service

877.728.0446

**Recyclables**
- Glass
  - Food Bottles
  - Beverage Bottles
  - Liquor Bottles
  - Soda Bottles
  - Juice Bottles
  - Wine Bottles
  - Jars

- Metal
  - Empty Aerosol Cans
  - Aluminum Cans
  - Tin Cans
  - Food/Juice Cans
  - Empty Paint Cans (Dry paint is OK)
  - Aluminum Foil

- Plastic
  - Clothes Hangers
  - Drink Bottles
  - Plastic Toys
  - Detergent Containers
  - Water Bottles
  - Milk Containers
  - Food Containers
  - Fats
  - Flower/Plant Containers
  - Plant Holders
  - Yogurt Containers
  - Plastic Plates
  - Food Trays
  - Tupperware Containers
  - Clothes Hangers
  - Plastic Bags

- Paper
  - Cardboard
  - Junk Mail
  - Magazine
  - Phone Books
  - Cardboard/Correct Boxes
  - Newspaper
  - Computer Paper
  - Any White Paper
  - Mined Colored Paper
  - Milk or Juice Cartons

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**Recyclables**
- Textiles
  - Clothing
  - Sheets
  - Linens
  - Towels
  - Please place in clear plastic shopping bag & place in CR&R Recycling Carts

**Trash**
- Black Cart
  - Mixed Products
  - Pet Waste
  - Bones
  - Metal Coat Hangers
  - Paper Towels
  - Tissue Paper
  - Styrofoam
  - Palm Fronds
  - [Branches]

**Green Cart**
- Glass and Dry Cleaning Bags must be bundled into a non-black plastic bag and tied