

City of San Clemente SB 272 Catalog of Enterprise Systems - Effective July 1, 2016

Vendor	Product	System Purpose	Type of Information	Department(s)	Collection Frequency	Update Frequency
Tyler Technologies	Eden	Enterprise Resource Planning	General Ledger, Accounts Payable, Accounts Receivable, Payroll, Human Resources, Utility Billing, Budget	Finance and Administrative Services	Daily	Daily
Active Network	Class	Recreation Management / Cashiering	Recreation Program Registration, Facility Booking, Cashiering, Point of Sale.	Beaches, Parks, and Recreation. Finance and Admin Services.	Daily	Daily
EMC	Application Extender	Electronic Document Imaging and Management	Electronic Records Repository for all City Departments	City Clerk	Weekly	Weekly
Microsoft	Office 365	Email / Calendaring	Email / Calendaring	Finance and Administrative Services	Daily	Daily
Sungard Public Sector	TrakIT	Permitting, Licensing, Code Enforcement	Permits, Licenses, Code Enforcement Tracking	Community Development	Daily	Daily
Lucity	Lucity	Computerized Maintenance Management System	Work Orders and Preventative Maintenance for City Assets	Public Works	Daily	Daily
Vision Internet	Vision CMS	Website and Content Management	Website Content	Finance and Administrative Services	Daily	Daily
Neogov	NeoGov	Job Descriptions and Recruitment Management	Job Descriptions and Recruitments	Finance and Administrative Services	Weekly	Weekly
Esri	ArcGIS / ArcSDE	Geographic Information Systems	Utility Assets, Public Works Assets, Land Use Layers, Property and Parcel Information	Community Development, Public Works	As-needed	As-needed
Digital Map Products	GovClarity	Geographic Information Systems	Utility Assets, Public Works Assets, Land Use Layers, Property and Parcel Information	All	As-needed	As-needed
Chameleon Beach	Chameleon	Animal Control/Shelter Management	Animal Control and Sheltering records	Coastal Animal Services Authority	Daily	Daily
ManageEngine	SDPOnDemand	IT Helpdesk	IT Helpdesk Requests & Resolutions	Finance and Administrative Services	Daily	Daily
Autodesk	AutoCAD	Computer Aided Design	Public Works Plans and Illustrations	Public Works	Daily	Daily
MCCI	JustFOIA	Public Records Request Management	Public Records Requests	City Clerk	Daily	Daily
MCCI	MuniCode	Municipal Code	Municipal Code	City Clerk	As-needed	As-needed

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PlanetBids	PlanetBids	Vendor and Procurement Management	Vendors, Bids, RFPs	Finance and Administrative Services	Pending Implementation	Pending Implementation
Fuhr Software, Inc	LobbyCentral	Customer Check-in and Queue Management	Customer Visits at 910 Calle Negocio Offices	Community Development	Daily	Daily
In-House	ConTrack	Contract Tracking	Contracts	City Clerk	Daily	Daily
In-House	ICE	Insurance Certificate Tracking	Insurance Certificates	Finance and Administrative Services	Bi-Monthly	Bi-Monthly
In-House	BondTrack	Surety Bond Tracking	Bond Information	Public Works	Weekly	Weekly
In-House	LegHist	Legislative History Tracking	Legislative History	City Clerk	Bi-Monthly	Bi-Monthly
In-House	FileTrack	File Location Tracking	Paper File Locations	All	Weekly	Weekly